

**Step 1**

Download and install the **Bank Windhoek App** from **Google Play Store** on an Android smartphone, or the **App Store** on an iPhone

**Step 2**

- **Open** the Bank Windhoek Mobile App

**Step 3**

- Click on **Register**

**Step 4**

*“Register for Mobile Application” screen is displayed with identification method options.*

At **Identification Method** dropdown:

- Select **“iBank”**

**Step 5**

- Type in current **iBank username**
- Type in **Name & Surname**
- Type in current **iBank Password**
- Select **Next**

**Step 6**

*Register for Mobile Application screen is displayed with option to create Mobile Application login.*

- Type in a **Mobile App username and password** (that will be used in future to log into the App)
- **Confirm the password** (by re-entering the same password as above)
- **Accept** the terms and conditions
- Select **Register**

**Step 7**

*Register for Mobile Application screen is displayed with an option to enter a One Time Password.*

*Note: A One Time Passcode will be sent to the user via SMS*

- Type in the **One Time Passcode**
- Click on **Activate**

**Step 8**

*Register for Mobile Application screen is displayed with a confirmation message of successful registration.*

- Select **Home**

**Step 9**

*The Bank Windhoek Mobile Bank Application Welcome screen will appear*

- Select **Login**

**Final Step**

*The Login screen will appear*

- Enter your newly set App **user name**
- Enter your newly set App **password**
- Select **Login**

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**You should now be able to proceed with your banking.**

**Please remember to log out from the application at the end of your banking experience.**

**Enjoy banking with the Bank Windhoek Mobile App**